

2nd RCSEd Wales Surgical-Team Conference 2017:
Workplace Solutions for Unprofessional Behaviours, Training and QI
 Margam Park Orangery, Friday 20th October 2017

| Time | Title | Presenter |
|----------------------------------|---|--|
| 08:30 | Registration and Refreshments | |
| 09:20 | Welcome | Mr Steven Backhouse - ENT Surgeon and Surgical Director of RCSEd Advisor Network |
| Quality Improvement | | |
| 09:30 | Advancing Quality Improvement Within Surgery in Wales | Dr Anton Saayman - Intensivist and Associate Dean (QI Lead) of Wales Deanery |
| 09:50 | RCSEd/1000Lives' QI Project Template & Collaborative QI Projects with LINCymru | Dr Nigel Jenkins - Anaesthetist, Dept QI Lead and former Wales Deanery Leadership Fellow |
| 10:05 | Combating 'Learned Helplessness' to Promote Quality Improvement | Mr Barry Appleton - General Surgeon and Health Foundation QI Fellow |
| 10:20 | Comfort Break | |
| Unprofessional Behaviours | | |
| 10:25 | Human Factors of Adverse Clinician Behaviours and Decision Making | Dr Mark Stacey - Intensivist, MedTRiM Creator and Associate Dean of Wales Deanery |
| 10:45 | Actions Following an 'Unprofessional Behaviour' Complaint Against a Clinician: The Role of an Associate Medical Director for Professional Affairs | Mr David Scott-Coombes - Endocrine Surgeon and Associate Medical Director (C&V) for Professional Affairs |
| 11:05 | The Royal College of Surgeons of Edinburgh's Campaign to 'Reduce Bullying and Undermining in Surgery' | Ms Judy Evans - Plastic Surgeon and RCSEd Honorary Secretary |
| 11:25 | Upholding Professional Standards in Wales (UPSW) Legislation: A Practical Guide, Common Complaints and How to Avoid Them | Mr Andrew Cross - BMA Cymru/Wales Assistant Secretary/Solicitor |
| Training | | |
| 11:45 | What the Deanery Really Learns About Surgical Training in Wales from the GMC's Trainee and Trainer Surveys | Professor Chris Callander - Anaesthetist and Associate Dean of Wales Deanery |
| 12:05 | The Faculty of Surgical Trainers (FST): Maximising Training Opportunities in the Workplace | Mr David O'Regan - Cardiac Surgeon and RCSEd FST Deputy Director |
| 12:35 | Summary and Close | Mr Steven Backhouse/Ms Judy Evans |
| 12:45 | End of day | |