**Clinical Unmet Need 1**

***Briefly describe the clinical unmet need that you would like to overcome and the key issues?***

**Usability of on line patient services for the needs of welsh speaking and younger members of the population in Sexual Health Services to increase engagement with the service.**

 **Approximately 5-10% of our service users are Welsh speakers (estimate)**

***What are key issues and/or criteria to which you would like to find innovative solutions for* our key issues are**

1. **Bi-lingual**
2. **Ease of use**
3. **Adaptability?**

***Describe what a successful outcome would look like? This would be desirable/realistic improvements against the challenge NOT possible solutions***

**Improved access for individuals to services influencing engagement and benefitting patient and population.**

**Re-deployment of appointment line staff to other duties**

**Clinical Unmet Need 2**

***Briefly describe the clinical unmet need that you would like to overcome and the key issues?***

**Potential for stream lining patient record keeping and communication between primary and secondary care in physiotherapy services.**

***What are key issues and/or criteria to which you would like to find innovative solutions for***

**Robust sytems for sharing information.**

**Ensuring solutions are achievable, effective and practical and views of clinicians are incorporated.**

**Support a seamless service for patients.**

***Describe what a successful outcome would look like? This would be desirable/realistic improvements against the challenge NOT possible solutions***

**More effective patient and record management with improved access to information by health care professionals.**